



MAITRI

# ANNUAL REPORT

2016/2017

# CONTENT

*Content is anything that adds value to the reader's life*

Message	01
Our Journey	02
Where we are now	03
Projects	04
Stories of Glory	12



Finances	15
----------	----

Interns & volunteers	16
----------------------	----

Partners & Donors	17
-------------------	----

Pictures	18
----------	----

Acknowledgement	20
-----------------	----



# MESSAGE

*Look at the sky. We are not alone. The whole universe is friendly to us and conspires only to give the best to those who dream and work. -A. P. J. Abdul Kalam*

The year 2016-17 has been a very exciting year for all our projects. I would like to compliment and congratulate all our teams for their contribution and hard work they put in. Their efforts have made Maitri what it is today!

I am happy to report that our second ashram, Maitri Ghar at Radha Kund is fully functional now with solar panels installed. It houses about 170 Maiyyas who are all living very comfortably and happily there.

This report outlines some of the achievements and progress in selected areas over the past year, and the philanthropic support that helps make such achievements possible. I am proud to celebrate these achievements and continued progress in the pursuit of improved programs, research, and knowledge for the thousands of people who believe in change.

Fundraising is an area we are always actively working on. We hope our concerted efforts help us reach our targets in time so that our beneficiaries continue to be taken care of.

We have positive expectations from our future. We know how our different communities have myriad problems but we believe just like a drop in the ocean makes a difference, our efforts can impact their lives incrementally. I think we can see visible change in all the areas that we are working in. And we invite you to join us in this effort!

Sonal Singh Wadhwa  
CEO, Maitri



# OUR JOURNEY

*The journey of a thousand miles begins with one step. -Lao Tzu*

Founded in 2005, by **General Bhopinder Singh** (Retd.) and his wife **Mrs. Winnie Singh**, Maitri was conceived with the idea of identity, dignity and respect for vulnerable populations.

Maitri originated from a desire to help the members of Uniformed Services fight HIV in Shillong Meghalaya, which Lt Gen Bhopinder Singh (Retd) and Mrs. Winnie Singh helped pioneer.

Since then, Maitri has expanded its work to include some of the most marginalised populations including destitute and elderly widows of Vrindavan and Migrant Workers focusing on Rickshaw Pullers and their families, underprivileged women, adolescents and children in urban communities and Domestic Violence Survivors.

Maitri has been able to meaningfully impact the lives of India's some of most marginalised population through Education, Community Outreach, Networking and Legal Advocacy.

Our present programmes are

**1. PROJECT JEEVAN:** Care & support for abandoned, elderly widows of Vrindavan & Radha Kund, Mathura, Uttar Pradesh

**2. PROJECT ADHIKAAR:** Facilitating Citizenship Rights for Migrant Workers in Ranchi, Jharkhand.

**3. PROJECT AWAAZ:** Integrated HIV Counselling and Testing in Delhi

**4. PROJECT MAITRIGRAM:** Empowering children, adolescents and women from low-income communities in Delhi



*We work towards creating a world where every individual lives with  
Identity, Dignity, and Respect.*

# WHERE WE ARE NOW

*Our milestones help us redefine new goals. Congratulations to everyone!*

With the completion of construction of second floor in Radha Kund, Maitri's second Old Age Home is fully functional and caters to 170 destitute widows.

We successfully installed **Solar Panel System in Radha Kund Old Age Home** to supply electricity to the Home. Now, both our Homes in Vrindavan and Radha Kund are equipped with Solar Panel System to generate electricity.

This year we introduced our community children enrolled with our Afterschool Programme to **mixed-gender game - Ultimate Frisbee**. It has broken gender barriers and encouraged more girls to participate in the sport

A new facility for Maitri School was inaugurated where children can enjoy more space, sunlight and separate rooms for senior and junior classes.

We secured funding from Australia High Commission and Global Giving for building **Bio-toilets for Rickshaw Pullers** in Ranchi and constructed 22 toilet cabins in 11 garages benefiting about 1300 Rickshaw Pullers.

Golf Tournament was successfully held on 10th of December 2016. We celebrated the day with 129 players and 100 esteemed guests. **Dr. Farooq Abdullah**, was gracious enough to be the Chief Guest.

Festivals like Diwali and Holi were celebrated with great joy at MaitriGhar with the widows of Vrindavan who continue to defy traditions and celebrate festivals that they are traditionally forbidden to enjoy.



*We successfully installed Solar Panel System in Radha Kund Old Age Home to supply electricity to the Home. Now, both our Homes in Vrindavan and Radha Kund are equipped with Solar Panel System to generate electricity.*

# PROJECT JEEVAN

*Care & support for abandoned and elderly widows*



In July 2010, Maitri launched **Project Jeevan** (meaning, life, in Hindi), in Vrindavan, a holy city of 56,692 population in Uttar Pradesh state of India.

Recognising that the abandoned widows' circumstances are the result of confluent social, cultural, and economic factors, Project Jeevan has adopted a holistic approach to meet the widows' immediate needs while also addressing the systemic, structural dimensions which leads to the destitution of the widows.

## OBJECTIVES

Project Jeevan's goals are tri-fold. First, the Project strives to promote the self-respect and restore the dignity of 500 widows living in and around Vrindavan Ashram. Second, Project Jeevan works to empower the widows and better their quality of life. Third, the program aims to advocate for policy dialogue,

## IMPACT

### Improved Living Conditions:

As a result of clean and spacious Home that welcomes destitute widows to live free of cost inclusive of all the other benefits like meals, clothing and healthcare, the project has successfully uplifted and transformed lives of about 300 widows in Vrindavan and Radha Kund, Mathura, Uttar Pradesh this year.

When widow mothers live in Maitri Ghar or come to participate in daily meals, health camps and clothing distribution – they also receive love and acceptance and a sense of social inclusion.

Maitri's Old Age Home is more than a home – it is a place where a widow mother can rest, access help and live comfortably.



**Improved Health and Nutrition:**

Most of the widow mothers have lived in harsh conditions, poverty and neglect throughout their lives, which has direct bearing on their health. From poor eyesight to bad stomach ulcer, diabetes to paralytic stroke, they face a range of health problems. Maitri's timely intervention helps their health condition from deteriorating. Early this year Chapla, one of the widow mothers in Maitri Ghar suffered from stroke, which left half of her body paralysed. . She was rushed to the hospital where she was hospitalised for nearly two weeks. Once discharged from the hospital, she was cared for at home. With care and regular physiotherapy she began walking with the support of a walker within few weeks. Now, she has fully regained her ability to walk without any support, though her left hand is still not fully able.

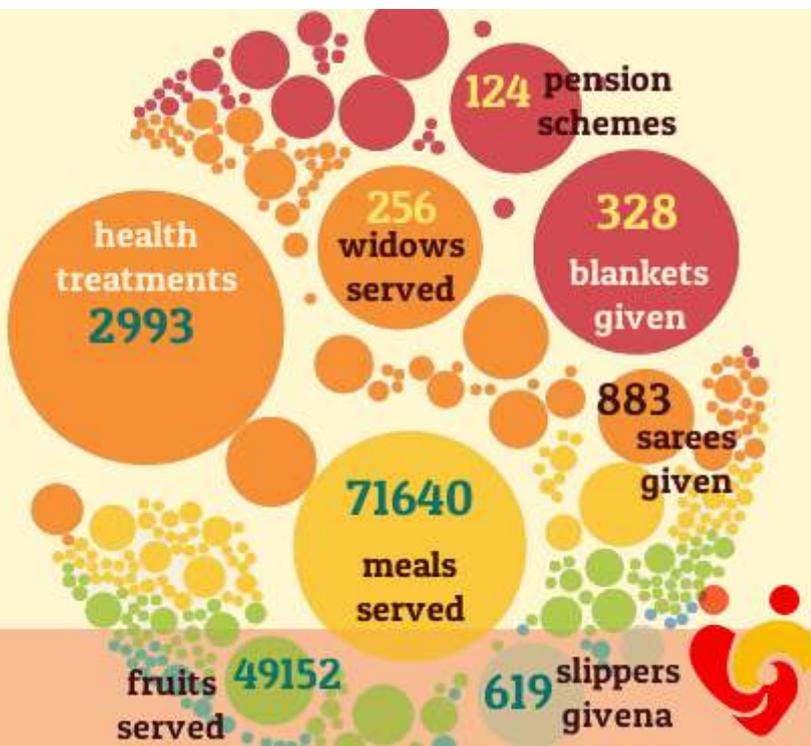
**Access to Citizenship Rights for the first time:**

The project develops good rapport with the widow mothers, listens to their stories and understands their situation better. Every widow mother enrolled with our project is then helped to access her citizenship right

such as identity cards, widow's pension scheme and zero balance bank account. We are very proud to share that all the resident widow mothers living in Maitri Ghar have been facilitated to obtain Adhaar Card, Ration Card, Bank Account and Widow's Pension Scheme. The pension amount is only Rs. 300/- a month, however, it is still a great help for widow mothers to have any additional financial support. We are also helping the non-resident widows to have access to citizenship rights. This year, some of the widows who have local Voter Id cards even went to vote in the state Assembly Elections and exercised their voting rights

**Create awareness and raise support for the widows of Vrindavan:**

Our project, since it's launch, has been able to create immense awareness about the plight of the widow mothers in Vrindavan, Mathura. It has helped us raise support from within and outside the country for the welfare of the widow mothers. We continue to promote their cause with the state government and advocate for free health services, increased pension amount and access to identity cards with minimum hassle.



**IMPACT IN NUMBERS**

# PROJECT ADHIKAAR

FACILITATING CITIZENSHIP RIGHTS FOR MIGRANT WORKERS IN RANCHI



Maitri launched the **Project Adhikaar** in Ranchi in 2015 to make positive impact in the lives of approximately 12,000-15,000 Rickshaw Pullers (RPs) in Ranchi, Jharkhand through the facilitation of access to Citizenship Rights and other basic rights such as health, improved living conditions, sanitation and enabling financial inclusion.

## OBJECTIVES

The three fold objectives of the project is a) to organize the Rickshaw Pullers to enable them to assert their identity and access Citizenship Rights b) to link the Rickshaw Pullers with relevant services and platforms that will improve their living and working conditions and c) to build access of the Rickshaw Pullers to formal services related to health, financial and legal.

## IMPACT

**Increased awareness of citizenship rights has resulted in increased participation:**

It is imperative for Rickshaw Pullers to know the importance of having identity documents, available social welfare schemes and how they can be accessed. As migrant workers engaged in an informal sector inherently makes them and their families vulnerable to exploitation, at risk of health hazards and lack of opportunities to make their lives better. Most of them get trapped in the day-to-day struggle for survival that they end up living in ignorance. Project Adhikaar educated 2,908 Rickshaw Pullers in the last financial year on various welfare schemes by holding meetings at the 16 target Rickshaw Garages on regular basis. Our educators responded to individual queries and gave them confidence to fill up respective forms and apply for the ID cards and schemes.



## PROJECTS

Project Adhikaar also partnered with Labor Department, Government of Jharkhand, and organized mass UWIN card registration and enrolment camp for the migrant workers and their families on 15th February 2017. A massive crowd of 700 individuals turned up and filled up the forms. The forms have been submitted to the department and are now under process.

**Rickshaw Pullers have organized themselves as one and their voices is reaching the local authorities:** Maitri played a crucial role in policy formulation regarding the provision of providing e-rickshaws to Rickshaw Pullers. An important clause being, an organization working for more than three years for RPs can facilitate them to get e-rickshaws; a Rickshaw Puller has to pay 30,000 rupees only for an e-rickshaw (actual price of an e-rickshaw is one lakh, forty thousands) Maitri was also involved in the test drive selection work of Ranchi Municipal Corporation (RMC) for selecting the RPs; Regular meetings with Traffic S.P. resulted in lifting up of the ban period for the RPs to enter in the main road, thus, ensuring that their peak hours of earning from the busiest spots in the city do not get marred. Facilitation of registration of the Garage Owners' Association as a strong platform to voice out for the rights of the RPs as well as bringing their problems and challenges

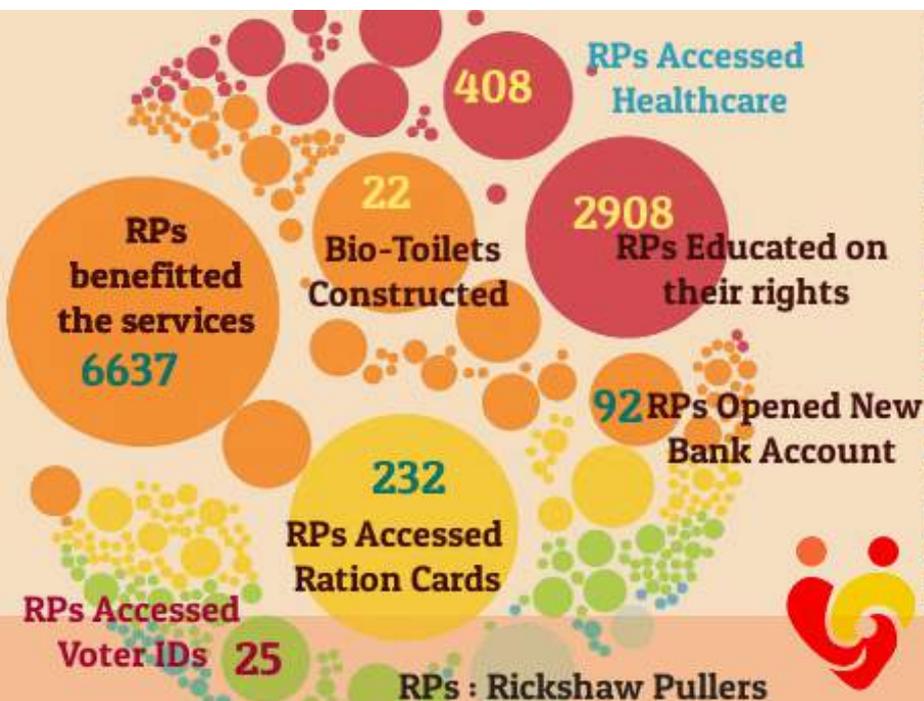
to the fore; Maitri served only as a platform where the government and the garage owners took the process further.

### **Improving the living conditions of RPs:**

The RPs were given plastic sheets, reflectors, mosquito nets, first aid box, water filters, gas stoves, and solar lights in all target Rickshaw Garages. Around 40 beds were distributed in 15 garages. One of the biggest interventions that brought significant relief to Rickshaw Pullers was the construction of bio-toilets in garages where they did not have access to hygienic sanitation facility. We constructed 22 bio-toilets in 15 garages benefiting about 1400 Rickshaw Pullers. The project also joined hands with local NGOs to distribute clothes to Rickshaw Pullers and their families.

### **Peer Educators are assets to the project and effective link between the project and the beneficiaries:**

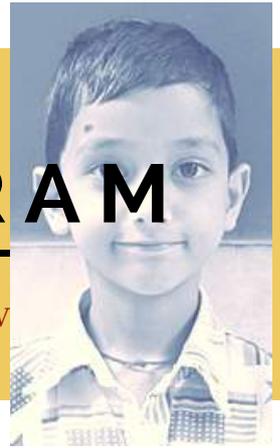
The project selected enthusiastic Rickshaw Pullers and trained them adequately to become catalysts of change. They educate, influence behavioral change, create awareness and assist other Rickshaw Pullers with information and guidance. Together with Rickshaw Pullers, Peer Leaders, Project Team, local NGOs and local government authorities, we are working towards bringing social, economical, environmental, physical and mental improvement and development.



**IMPACT IN NUMBERS**

# PROJECT MAITRIGRAM

EMPOWERING CHILDREN, ADOLESCENTS AND WOMEN FROM LOW  
COMMUNITIES IN DELHI



**Project Maitrigram** was launched in February 2008 with the dual goal a) to provide supportive education to children and b) to provide vocational training to young adults and women belonging to low-income communities of Delhi. The main objective is to empower and mainstream the vulnerable community. Maitrigram Project has two centres in Delhi – Soniya Vihar and A.R.D. Complex. Maitrigram Project addresses the crucial need for supportive education for children.

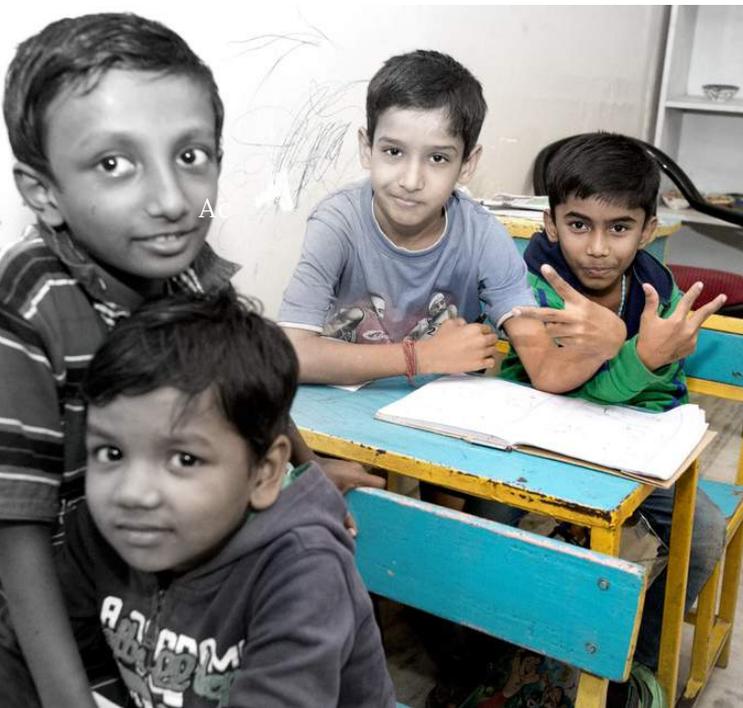
## OBJECTIVES

Maitrigram Project aims to empower young adults and women with skills that will enhance their employability and help them become financially independent. The community youth and women undergo a variety of courses of their choices that build their confidence and hope for better livelihood options.

- Secondly, give children from low-income communities equal opportunity of standard/quality education and holistic development.

## IMPACT

**Improved academic performance:** Through student monitoring analysis system that is conducted every quarter, we keep track on the academic performance of individual students. Helping every student at individual level has helped. It has drastically increased the level of interest among our students and also improved their academic performance. It was evident in the results of annual examination where our students passed with good marks. Three of our senior students, studying in class 8 and 9 scored above 90% score in their annual exams.



**Exposure to an all-rounded education and holistic development:** This year we focused on Life Skills Lessons in a big way that we made it a regular feature of our programme. The main focus of these activities is to develop and strengthen social, personal and cognitive skills in a child.

**Economic Empowerment of Community women through sewing course:** This year we had increase in the number of enrolments in the sewing course. We also noticed that the trainees are keen to complete their basic course so that they are able to step up to learn designer boutique wear tailoring. This year 36 girls and women graduated from the sewing course and 25 of them have either joined salaried jobs or have started working from home earning a decent income. With the income also comes a sense of confidence and to some extent freedom of choice.

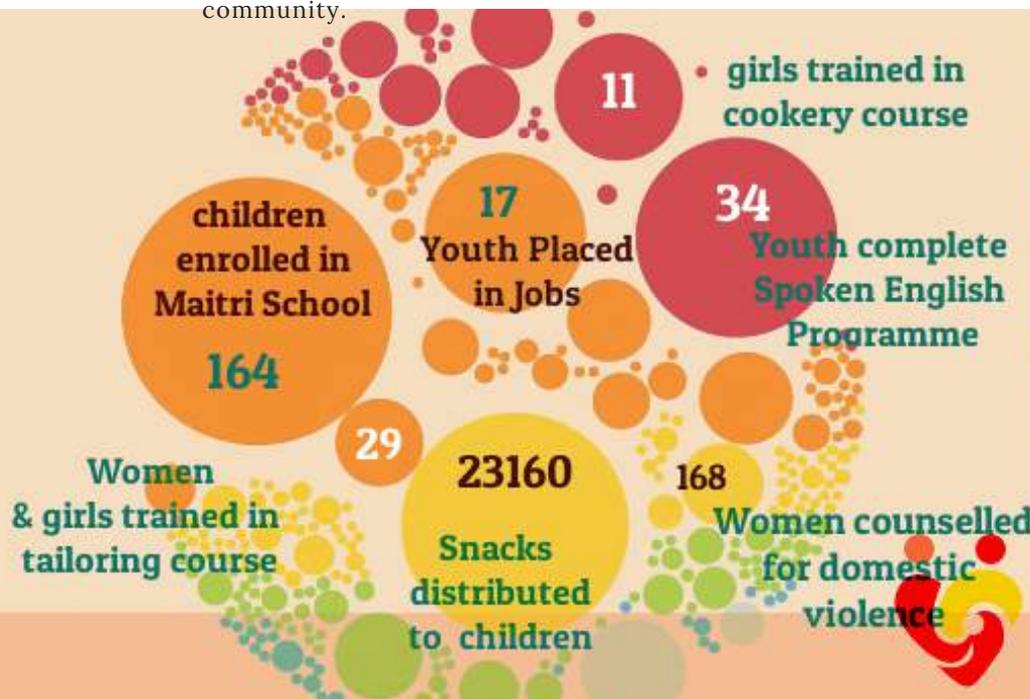
**Community Action:** Our community continuously demonstrated active participation in various community-based activities. We saw everyone come forward for a clean drive in nearby park, women set out on a rally raising their united voices against domestic violence, community youth trained and performed street plays on gender equality, and women formed a self regulating support group in the community.

**Economic Empowerment of Community**

**Youth:** Fluency in English is one of the essential requirements for any entry level jobs. Our community youth – boys & girls have the opportunity to hone their spoken English through our Spoken English Programme, which is conducted twice a year in partnership with Teach India, an initiative of Times of India. In the three-month course, learners not only brush their spoken English but also learn basic communication skills and interview etiquettes. This year 33 learners successfully completed the course. At the end of the course, they attended job interviews in a Job Fair organised by Teach India.

**Breaking the taboo around menstruation and increased awareness on menstrual hygiene:**

Our community adolescents and women were educated on menstrual hygiene for the first time. Over a period of six months, they were able to break the taboo around menstruation by talking openly within a safe group of women and girls about their feelings, attitudes and challenges with menstrual cycle. With our partner NGO Goonj, the community women & girls learnt to make affordable sanitary pads using clean old clothes. Next, they took a bold step of joining millions of women around the world to observe Menstrual Hygiene Day on May 28th 2016.



IMPACT IN NUMBERS

# PROJECT AWAAZ

INTEGRATED HIV COUNSELLING AND TESTING IN DELHI



Project Awaaz has been working to reduce and prevent the spread of HIV/AIDS and STI among Migrant Workers, especially Rickshaw Pullers in Central District of Delhi for the last eight years. The migrant and unorganized sector workers are highly vulnerable and at risk of Sexually Transmitted Infection and HIV/AIDS due to the lack of social and economic security and their lifestyle choices.

## OBJECTIVES

The main objective of the project is to take measures of Prevention, Treatment and Care for the migrant workers infected or at risk of getting infected with STI and HIV/AIDS. Besides carrying out awareness, conducting onsite testing, and non-traditional condom outlets for better accessibility, the project also strengthens linkages between target population and health service providers for proper healthcare facilities.

## IMPACT

### *Increased awareness and change of attitudes*

As a result of regular sensitization, the target communities have not only become aware but also much more open to talk about HIV/AIDS and its risks. Because of the stigma attached to HIV/AIDS, most people hesitate to talk initially. Reaching out to the communities on regular basis and conducting awareness activities such as street plays, magic shows and awareness sessions, the migrant workers now express their concerns and doubts much more freely. An open dialogue goes a long way in sensitizing and catalysing change of behaviour in the target beneficiaries.



**Increases accessibility to services**

Regular health camps conducted by the Project in target communities have enabled more number of individuals to access healthcare services including HIV testing, right at their door step. Everyday is a big challenge for Migrant workers who barely make it through the day. When the priority is to work hard just to get two square meals, their health and wellness takes a backseat.

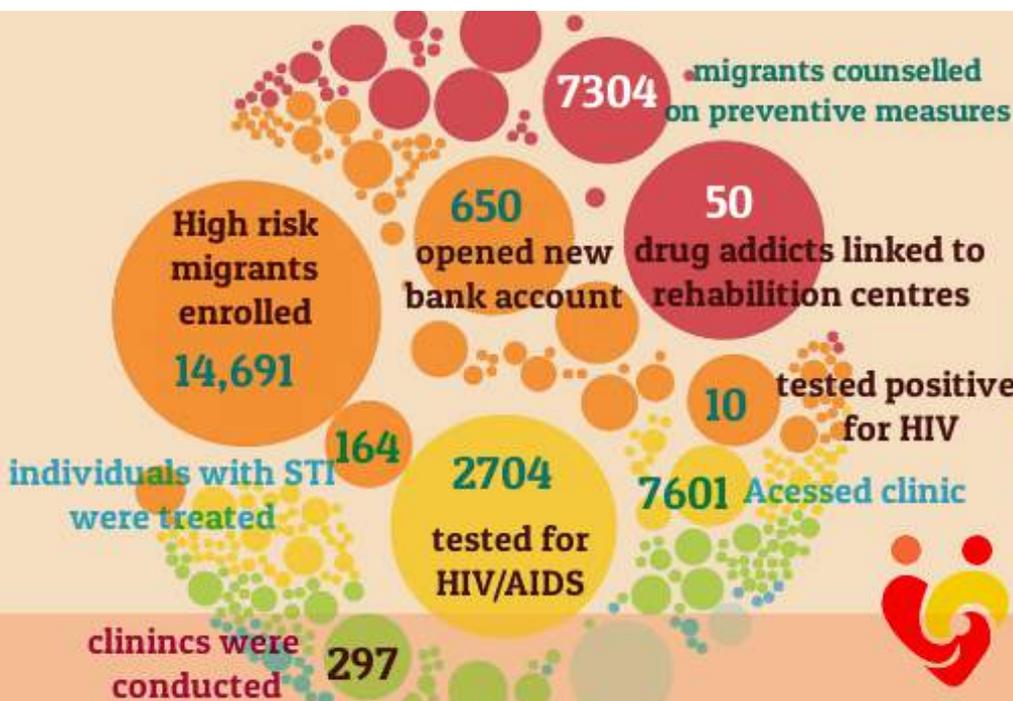
They postpone treatment until and unless they reach a critical point, by then their health would have gotten bad to worse. Project Awaaz reaches out to these urban slum communities where most families are of migrant workers especially Rickshaw Pullers.

Everyday, the project team goes from one community to another bringing healthcare services, awareness on HIV/AIDS, STI and TB. Men, women and children come for basic treatment and everyone is encouraged to test for HIV/AIDS. Those testing positive for HIV or TB are then linked with ART Centre or DOT centre for further treatment.

The team also follows up with the patients, at times accompanying them to the ART centre and to ensure that they stay on track with their treatment.

**Non-traditional outlets of condoms such as a paan store or a general store has encouraged more number of migrant workers to access condoms.**

The project has had one to one contact with 7304 Migrant Workers and counselled them on preventative measures, use of condoms being one.



# STORIES OF GLORY

OUR STORIES ARE OUR SYMBOLS OF SURVIVAL, SUCESS AND HOPE

Sumitra Naiyya who was born and raised in a big family of 12 siblings in the state of Bengal lived in poverty throughout her life. She was married at the age of 17 to a 20-year-old Nav Kumar. Her husband worked as a farm labourer and earned very little to make ends meet. Being unskilled and uneducated didn't help. He often took out his frustrations on Sumitra. He was an aggressive man and very violent towards Sumitra. On daily basis he used to beat her up, abuse her, and harass her. She never got the love and support she wanted that she had hoped she would get after marriage. She was only 35 when her husband passed away. After her husband's sudden demise, she came to her maternal family.

Her mother had already passed away by then but her father supported her. After her father's death due to old age, her brother and sister-in-law didn't treat her well.

Day after day she was reminded that she was a huge financial burden on them. In her seventies, she decided to come to Vrindavan for good and devote the rest of her days in temples. There she was in Vrindavan homeless, vulnerable, old and fragile. Thankfully, Maitri has been working in Vrindavan since 2010 to uplift the living conditions of widows of Vrindavan.

Maitri provides safety net for these vulnerable elderly and destitute widows. Sumitra came in touch with Maitri and is now a resident of Maitri's Old Age Home. She lives in a clean, spacious and well furnished home with her own bed and closet. She is no longer a homeless. She can now live with identity, dignity and respect. **"Yes, now I have the love and support that I didn't get from my marriage or my own relatives"**, says Sumitra.

At last free from abuse,  
violence and humiliation



# STORIES OF GLORY

OUR STORIES ARE OUR SYMBOLS OF SURVIVAL, SUCESS AND HOPE

“I once took a loan of twenty five thousand rupees from Grameen Bank through a middleman/broker named Vijay Yadav. He gave me twelve thousand rupees only and kept the rest of the amount with himself as a commission and I had to repay the whole money. I couldn’t fight back as I am a powerless individual.” Tiju Oraon is a 24-year-old young man from Palamu district of Jharkhand working as a Rickshaw Puller since last three years. Prior to this, he used to work as a laborer and often used to migrate to other states for work. Growing up in a very poor family, Tiju had to forego his education and start working from a very young age to support his family. Today, he is married, and is father to three children. His family lives in his village in Palamu. To support his family with a steady income, he opted to work as a Rickshaw Puller.



powerless to being empowered

He said, “As a laborer I would earn about 65 rupees per day after so much of hard work but now, as a Rickshaw Puller I manage to earn a minimum of 200 rupees per day in return of my hard labour.” His wife sometimes works as a laborer too if any such work is available in the village itself. Before coming to Ranchi for Rickshaw Puller’s work, he never felt the need to have any ID cards, as he was not aware of the usefulness and the positive changes they could bring about in his life. He never voted, he does not have a bank account and neither does he have a ration card issued on his name. It was only after Maitri’s Awareness sessions organized in Amit Garage that he became aware. This motivated him to approach Maitri’s Outreach Worker. He narrated the story of his exploitation by a middleman to the Outreach Worker. Tiju was then guided by the Outreach Worker. “He informed me that I must open my own bank account or a joint account with my wife so that I can save my hard-earned money and be able to take loan directly from the bank. I used to send money to my wife through my friends here but if I have an account, I could easily transfer the money and that sounded easier and safer to me.” With the help of Maitri, Tiju also got Universal Identity Card - Adhaar Card made. With his UID, he also made UIDs for his entire family back in his village. Tiju has already submitted the photocopy of his UID card to get his ration card issued, which means his family can avail subsidized grocery items.

# STORIES OF GLORY

OUR STORIES ARE OUR SYMBOLS OF SURVIVAL, SUCESS AND HOPE

Savita is a bright 21-years-old girl aspiring to become economically independent in life.

But due to her family's difficult financial circumstances she had to quit her studies after 12th class. She has three sisters and three brothers. To provide higher education for all of them was very difficult for her father as he is the sole bread earner in the family. Savita was always interested in fashion and styling. For this reason, she joined a course in fashion designing from a local institute but was unable to complete the course. Soon after, she got to know about Maitri's sewing classes. On 1st August'2016 she enrolled herself in the course and it's been five months since then and there is no looking back.

She has learned how to stitch a suit, blouse, petticoat and kurti. She has also started taking stitching orders from her neighbouring women which fetches her around 2000-3000 rupees per month. She charges Rs.150/- for the stitching of a simple suit. With the help of the teacher at Maitri she is able to deliver her orders exactly as specified by the clients

.Savita is thankful to Maitri for providing a platform to become independent in the field of her interest. Now, she is also capable of supporting her father in the household expenditures whenever required. She aspires to learn more and open a boutique in future to earn a steady income.



# FINANCES

YOUR SUPPORT HAS HELPED US

## PROJECT

## INCOME

## EXPENDITURE

Income and Expenditure Account	2217480	3263248
Project Samvedana	-	134,123
Project Jeevan	8206885	7719446
Project Awaaz	1181020	1899873
Adhikar	5124945	4203811
Project Maitri Ghar	14885259	12259036
Project Sahyog	-	87500
Project Toilet Constructuion	79632	2333549
Prproject Maitri Gram	465215	867729
	<b>32160436</b>	<b>32768315</b>



# INTERNS & VOLUNTEERS

*one of the greatest gift you can give is time.*

## INTERNS WHO HELPED US

*Shivani Singhal DU*

*Sumit Jakhar NMIMS Mumbai*

*Shrey Bhatia NMIMS Mumbai*

*Alexis Moon Utah University*

*Angeline Portel Utah University*

*Akash Bhim Rao Ambedkar Students*

*Kriti Rastogi Jesus and Mary College*

*Shiwani Awasthi Jesus and Mary  
College*

## *Life changing experience at Maitri -*

*By Shrey Bhatia & Sumit Jakhar, NMIMS, Mumbai*

Over the past three and a half weeks, what we have learned goes way beyond the tangible things that could be put on excel sheets and power point presentations. What Maitri has taught us is to delve deep into the roots and take an initiative to make a change. Over here, we met people who are continuously working for making the world a better place to live in. Maitri's contribution to the various sectors of the society through their multiple projects has given the people a reason, a purpose to live. Each day here gave us an opportunity to learn something new. From attending health camps to teaching primary class children basic mathematics fundas, Maitri gave us an opportunity to relive our childhood days once again. We would like to express our gratitude to the entire Maitri India staff who were always ready to help and share their learning with us.



# PARTNERS & DONORS

Thank you for all your support !



Without the regular support of our valued partners and key sponsors, we could not have achieved half the things we have achieved in the last financial year. Some of our partners have stood with us for several years now and some partners have joined our community of supporters this year. We look forward to their continued support in years to come as well.

# PICTURES

There is one thing the photograph must contain, the humanity of the moment.





# ACKNOWLEDGEMENT

*Thank you for all your support !*

We are grateful to our fundraising partners Global Giving, Give India and Impact Guru for their valuable support in not only rallying for funds for our programmes and initiatives but also building our capacity in fundraising through regular training and mentorship.

There is strength in numbers - our community of individual givers have just demonstrated that. We have had more than 200 individuals raise more than 10 lac in support of Maitri's various projects. We may not be able to name each supporter here but we want each one of you, who made even the smallest donation to Maitri, to know that your contribution counts and adds to the greater impact we are able to create in the lives of those we serve. Thank you for stepping up from wanting to make a difference and actually making a difference!

We cannot express enough gratitude to our Fundraising Champions. Thanks to Saumya Bhatoye, a university student in the US who promoted our Daan Utsav Campaign in her University to raise funds for Maitri. The twins Riya Kaur Shergill and Khem Singh Shergill, are talented 15-year-olds ballroom dancers from Sacramento, California, USA. They performed before the local community, friends and family to fundraise for widows living in Maitri's Old Age Home in Vrindavan. We appreciate such sentiments and gestures by our fundraising champs.

And of course, we cannot forget Maitri Interns and Volunteers for their valuable contribution to Maitri's work. We rely on their fresh enthusiasm and ideas to engage our community children and women. Sure enough, they have completely lived up to our expectations.



## THE TEAM

Sonal Singh Wadhwa CEO  
Ashok Jolly Director Finance  
Kulbhushan Malik Manager, Account  
Tara Rana Communications & Fundraising Officer

Monica Joshi Advocate & Consultant  
Capt. Anant Ram Manager, Project Jeevan  
Raj Rani Coordinator, Project Jeevan  
Yashoda Verma Supervisor, Project Jeevan  
Santosh Chaturvedi Field Officer, Project Jeevan

Aprajita Mishra Coordinator, Project Adhikar  
Smita D Gupta Programme Officer, Project Adhikar  
Jobin J George Programme Officer, Project Adhikar  
Rekha Kumari Outreach worker, Project Adhikar  
Rupesh Kumar Outreach worker, Project Adhikar

Neelam Deshwar Coordinator, Project Awaaz  
Abrar Counselor Project Awaaz  
Rohit Saini Outreach worker, Project Awaaz  
Sandeep Raghav Outreach worker, Project Awaaz  
Ishwar Lal Outreach worker, Project Awaaz  
Raj Kumar Singh Outreach worker, Project Awaaz  
Vikas Singh Outreach worker, Project Awaaz  
Harsh Outreach worker, Project Awaaz  
Ankush Outreach worker, Project Awaaz

Arushi Dhawan Project Coordinator, Project Maitrigran  
Tabassum Sultan Educator, Project Maitrigran  
Anita Educator, Project Maitrigran  
Pooja Educator, Project Maitrigran

Jagir Singh Office Assistant

## GOVERNING COUNCIL

Gen. Bhopinder Singh - President  
Winnie Singh - General Secretary  
Ashok Jolly - Treasurer  
Vijay Kumar - Board Member  
Mushahid Husain - Board Member  
Rajiv Sud - Board Member  
Col. (Retd.) S.K. Mehta - Board Member  
Vanita Kubah- Board Member





**Maitri India Head Office**  
**J-92 Anant Ram Dairy Complex,**  
**R.K. Puram Sector 13, New Delhi, 110066, India**  
**Tel +91-11-24122692 Fax +91-11-24109616**  
**Email: [maitri.india@maitri.org.in](mailto:maitri.india@maitri.org.in)**  
**Website: [www.maitriindia.org](http://www.maitriindia.org)**

We, at Maitri India are very grateful for all the help we have received from all our donors, key sponsors and partners through various programmes and initiatives.

Many individuals, corporates and organizations have been coming forward and helping NGOs like us generously. We sincerely thank each and every one of you for helping us regularly to continue with our efforts in providing Vulnerable Populations in our country a dignified life and future they deserve.

Special thanks to the efforts and support of our volunteers, interns, and staff. Because of you, we were able to meet and exceed the goals we had for last year.

We hope you have taken a look back at the many highlights of another ground-breaking year and reflected on the cause-driven mission and vision of our organization.

Please feel free to provide feedback so that with your help, we can continue to provide care to the communities we work with.

Thank you for an amazing year! You have made a difference!

Registered with Registrar of Societies under Act 12 of 1983, Meghalaya, Shillong

A tax-exempt organization u/s 80 G (5)(vi) of Indian Government Income Tax Act, 1961

A tax-exempt organization u/s 501(c)(3) of United States Internal Revenue Code

Empanelled with Tata Institute of Social Sciences

Listed on GlobalGiving with a ranking of "Superstar"

Listed with Guidestar and GiveIndia after meeting due diligence requirements

